CMB International Securities | Equity Research | Company Initiation



招商银行全资附属机构 A Wholly Owned Subsidiary Of China Merchants Bank

Trip.com (TCOM US)

Recovery in sight

We keep positive on TCOM's solid recovery and long-term margin improvement, backed by its sizable users, well-established supply chain, high-tier cities exposure and powerful overseas network. We forecast its domestic business rev up 8% in FY21E (vs. FY19), driven by strong hotel momentum and deeper lower-tier cities penetration. For conservative estimates, we expect international segment still at low-single digit contribution in FY21E. We forecast TCOM to deliver 44% rev CAGR in FY20-22E, and non-GAAP OPM at 20% in FY22E. Initiate with BUY with SOTP-based TP of US\$45.0.

- OTA leader with first-mover advantage. TCOM is the world's largest OTA in terms of GMV in 2019, with well-established platform portfolio to cater to different user groups, including Ctrip, Qunar, Skyscanner. Backed by its sizable users, one-stop service offerings, strong supply chain and big data, we forecast TCOM to deliver 44% revenue CAGR during FY20-22E, thanks to solid domestic recovery, strong hotel momentum and user expansion.
- Riding on the solid domestic recovery. TCOM is well-positioned to capture domestic OTA recovery (forecasting domestic rev -10% YoY in 4Q20E), and we expect it to continuously strengthen its leadership. With right cutting into corporate travel, we see high visibility for TCOM to enjoy increasing high-end travel demand shifted from the outbound travel, especially for mid-/high-end hotel. We forecast its domestic business to grow 8% in FY21E (vs. FY19), amid super conservative overseas contribution estimates (2%). FY22E would see double-digit growth (vs. FY19) for domestic business, with overseas full recovery (vs. FY19). The competition landscape tends to normalize, and we expect TCOM's powerful supply chain to build high barrier.
- 2021 priority on hotel momentum and low-tier cities penetration. Given muted overseas business, mgmt. put priority on domestic share gain in 2021, including lower-tier cities penetration and hotel recovery. TCOM will step up low-tier cities expansion by leveraging offline synergy. We expect hotel to be key driver in FY21E (forecasting domestic rev +50% YoY), with rising room nights and gradual ADR pick-up.
- Initiate with BUY. We set our SOTP-based TP at U\$\$45.0 (implying 24.1x FY22E P/E), in line with industry average. Key market concerns lie in the domestic competition and overseas uncertainty, but have been well priced in, in our view. Further catalysts: 1) potential solid quarter result; 2) vaccine; 3) lower-tier cities penetration and 4) mid-/high-end hotels momentum.

Earnings Summary

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(YE 31 Dec)	FY18A	FY19A	FY20E	FY21E	FY22E
Revenue (RMB mn)	30,965	35,666	18,395	24,037	38,070
YoY growth (%)	15.6	15.2	(48.4)	30.7	58.4
Adj. net income (RMB mn)	5,480	6,527	(1,794)	1,984	7,434
Adj. EPS (RMB)	9.2	10.8	(2.6)	2.9	12.1
YoY growth (%)	33.7	16.6	(124.5)	(209.5)	319.2
Consensus EPS (RMB)	NA	NA	(3.3)	6.0	10.1
P/E (x)	24.7	21.2	NA	78.7	18.8
P/S (x)	4.4	3.8	7.4	5.6	3.6
ROE (%)	0.0	0.0	0.0	0.0	0.0
Net gearing (%)	Net cash				

Source: Company data, Bloomberg, CMBIS estimates

BUY (Initiation)

Target Price US\$45.0 Up/Downside +27% Current Price US\$35.1

China Internet Sector

Sophie Huang (852) 3900 0889 sophiehuang@cmbi.com.hk

Miriam Lu (852) 3761 8728 miriamlu@cmbi.com.hk

Stock Data	
Mkt Cap (US\$ mn)	20,840
Avg 3 mths t/o (US\$ mn)	127.44
52w High/Low (US\$)	38.95/ 20.10
Total Issued Shares (mn)	593
Source: Bloomberg	

Shareholding Structure	
T Rowe Price	5.8%
Morgan Stanley	5.0%
Credit Suisse	4.1%
0 5 1	

Share Performance							
	Absolute	Relative					
1-mth	1.7%	-4.2%					
3-mth	19.7%	4.5%					
6-mth	35.3%	5.8%					
Source: Bloom	berg						

12-mth Price Performance



Source: Bloomberg

Auditor: PwC



Table of contents

Investment Thesis	3
Focus Charts	4
Company Overview	5
OTA leader with first-mover advantage	
Investment Summary	
Riding on the solid domestic OTA recovery	
Stepping up lower-tier cities penetration for user expansion	
Higher TAM and margin for overseas tourism, despite short term epidemic	
pressure	18
Financial Analysis	22
Revenue Breakdown	
Income Statement	24
Balance Sheet	25
Cash Flow and Working Capital	26
Valuation	27
Financial Summary	29



Investment Thesis

OTA leader with first-mover advantage.

TCOM is the world's largest OTA in terms of GMV in 2019, with well-established platform portfolio to cater to different user groups, including Ctrip, Qunar, Skyscanner. Backed by its sizable users, one-stop service offerings, strong supply chain and big data, we forecast TCOM to deliver 44% revenue CAGR during FY20-22E, thanks to solid domestic recovery, strong hotel momentum and user expansion.

Riding on the solid domestic recovery.

TCOM is well-positioned to capture domestic OTA recovery (forecasting domestic rev -10% YoY in 4Q20E), and we expect it to continuously strengthen its leadership. With right cutting into corporate travel, we see high visibility for TCOM to enjoy increasing high-end travel demand shifted from the outbound travel, especially for mid-/high-end hotel. We forecast its domestic business to grow 8% in FY21E (vs. FY19), amid super conservative overseas contribution estimates (2%). FY22E would see double-digit growth (vs. FY19) for domestic business, with overseas full recovery (vs. FY19). The competition landscape tends to normalize, and we expect TCOM's powerful supply chain to build high barrier.

2021 priority on hotel momentum and low-tier cities penetration.

Given muted overseas business, mgmt. put priority on domestic share gain in 2021, including lower-tier cities penetration and hotel recovery. TCOM will step up low-tier cities expansion by leveraging offline synergy. We expect hotel to be key driver in FY21E (forecasting domestic rev +50% YoY), with rising room nights and gradual ADR pick-up.

Initiate with BUY.

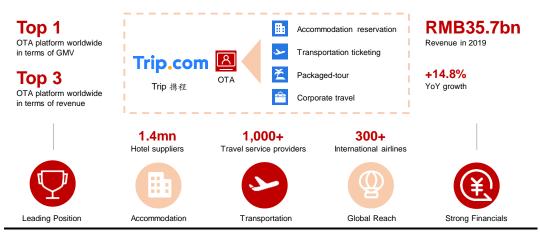
We set our SOTP-based TP at US\$45.0 (implying 24.1x FY22E P/E), in line with industry average. Key market concerns lie in the domestic competition and overseas uncertainty, but have been well priced in, in our view. Further catalysts: 1) potential solid quarter result; 2) vaccine; 3) lower-tier cities penetration and 4) mid-/high-end hotels momentum.

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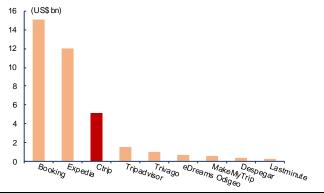
Focus Charts

Figure 1: Overview of TCOM



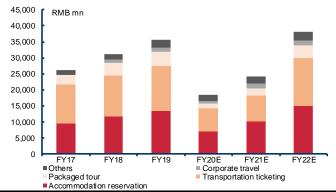
Source: Company data, as of 2019

Figure 2: Leading OTA worldwide by revenue in 2019



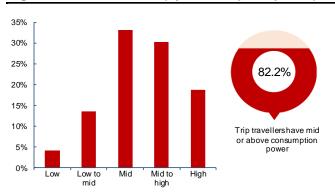
Source: Statista

Figure 4: 44% total revenue CAGR in FY20-21E



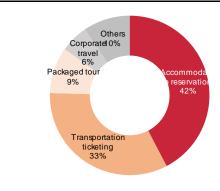
Source: Company data, CMBIS estimates

Figure 3: User structure (by consumption power)



Source: Analysys, based on data in Aug 2020

Figure 5: FY21E revenue breakdown



Source: CMBIS estimates



Company Overview

OTA leader with first-mover advantage

China's dominant OTA leader with first-mover advantage

Founded in 1999, Trip.com Group ("TCOM") is the long-established leader and overseas expansion pioneer among Chinese OTAs. In both 2018 and 2019, TCOM ranked first among OTAs worldwide in terms of GMV. According to Statista, TCOM was the third-largest OTA in terms of revenue in 2019, after Bookings and Expedia. TCOM has well-established platform portfolio to cater to different user groups. Domestically, the Company owns Ctrip, Qunar, and a 22% stake in Tongcheng-elong. TCOM also acquired Skyscanner and a controlling stake in the Indian OTA MakeMyTrip to enhance its international presence.

TCOM offers fully-fledged travel products in accommodation reservation, transportation ticketing, packaged tour, and corporate travel. According to Fastdata, TCOM ranked first in China's accommodation reservation and transportation ticketing markets in terms of room nights and GMV in 1H19, respectively. The Company leverages its leadership in these key segments to cross-sell its packaged tour and corporate travel products, which accounted for 16.2% of the revenue in 2019.

With its first-mover advantage, TCOM develops a massive network of users and suppliers through organic growth and M&A. As of Oct 2019, the Company had accumulated over 400mn users, among which 100mn were international users. On the supply side, the Company cooperated with over 1.4mn hotels and over 1,000 third-party travel service providers, at the end of 2019.

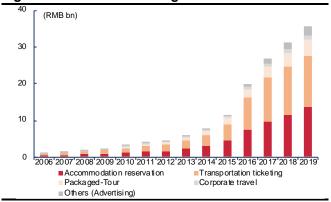
Figure 6: Overview of TCOM



Source: Company data, as of 2019

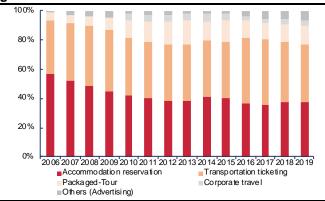


Figure 7: TCOM's revenue growth in 2006-2019



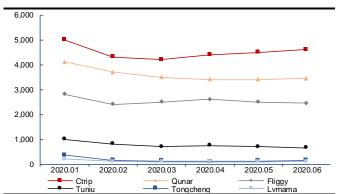
Source: Company data

Figure 8: TCOM's revenue mix in 2006-2019



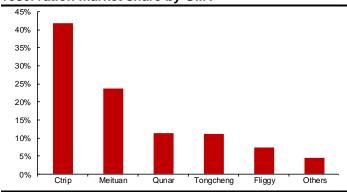
Source: Statista

Figure 9: China's Top 6 OTA App by MAU in 1H20



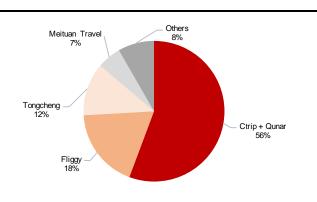
Source: Analysys

Figure 10: 1H20 China OTA accommodation reservation market share by GMV



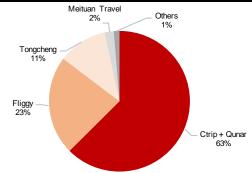
Source: Analysys

Figure 11: 1H19 China OTA market share by GMV



Source: Fastdata

Figure 12: 1H19 China OTA transportation ticketing market share by GMV



Source: Fastdata



Well-positioned in high-tier cities and business travel

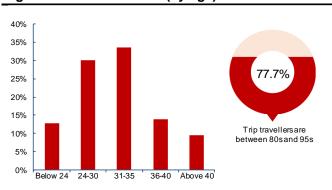
TCOM's development trajectory gives it a strong presence in high-tier cities and business travellers. Most travellers were business travellers during Chinese OTAs' early years, and TCOM attracted them with its superior call centre service. According to Analysys, 82% of its users are consumers with mid-/high-consumption power (based on data in Aug 2020), and around 50% of its users are from mid-/high-tier cities.

TCOM strengthened its leadership in China's high-end & business travel market by leveraging its well-established global supply chain. High-end hotels would benefit from the demand shift from overseas travel, and air ticketing recovered faster than ground transportation. During the pandemic, TCOM launched "Boss Live Broadcasting" to attract customers for over 1,000 high-star hotels in the APAC region. 58.4% of TCOM's live broadcasting users are post-80s with a stronger purchase power, and high-net-worth users contributed over RMB 500mn GMV.

Figure 13: User structure (by consumption power)

35% 30% 25% 20% 15% 10% Trip travellers have mid or above consumption 5% power **0%** Low Low to Mid Mid to High mid high

Figure 14: User structure (by age)



Source: Analysys, based on data in Aug 2020

Source: Analysys, based on data in Aug 2020

International travel to expand TAM

TCOM is a pioneer OTA to explore international tourism. Its outbound and overseas business contributed to 35-40% of its total revenue as of 2Q19, according to the 2Q20 earnings call. As of Nov 2019, TCOM reported over 100mn overseas users in more than 200 countries and regions.

We expect international business to be TCOM's long-term growth driver, despite short-term headwinds from the pandemic. China has become the biggest outbound travel market in 2018, according to UNWTO. In the long run, TCOM's international business will benefit from the strong outbound travelling demand and the higher overseas margin.

Aligned with TCOM's G2 strategy (Great Quality and Globalization) announced in 2019, the Company has been expanding rapidly overseas through organic growth and M&A. TCOM acquired the metasearch platform Skyscanner in 2016 and rebranded itself from Ctrip to Trip.com in 2017. In Sep 2019, TCOM acquired a controlling interest in MakeMyTrip, a company with 63% share of the Indian OTA market. TCOM targets its own international revenue (excl. Skyscanner) to contribute 40-50% of total revenue in the long run.

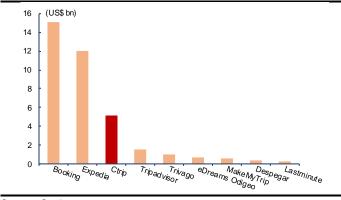


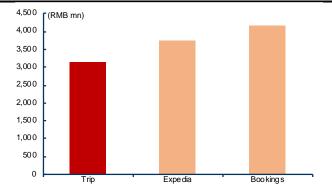
Figure 15: TCOM's timeline of overseas expansion



Source: Company website

Figure 16: Leading OTA worldwide by revenue in 2019 Figure 17: TCOM, Expedia & Bookings rev in 2Q20





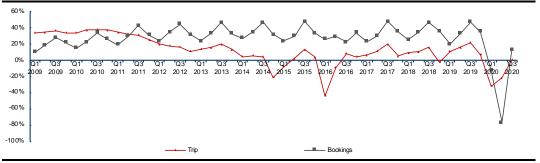
Source: Statista Source: Company data

Multi-engines to boost margin improvement

We believe TCOM has substantial upside to improve its operating margin after the temporary COVID-19 headwinds, based on 1) healthy and stable competition; 2) increasing market consolidation; 3) TCOM's improving operating leverage and cross-selling and 4) TCOM's expansion to overseas market with higher OPM. The Company targets non-GAAP OPM of 20%+ in the long term.

Compared to Bookings, TCOM's OPM has been lower for nearly a decade due to the different operating environments. During the COVID-19 period, TCOM's OPM outperformed Bookings' due to better epidemic prevention and control in China and TCOM's disciplined cost control. Compared to Bookings, we believe TCOM has ample potential to increase its OPM with productivity enhancement and overseas expansion after the epidemic.

Figure 18: OPM comparison between TCOM and Bookings



Source: Company data



Investment Summary

Riding on the solid domestic OTA recovery

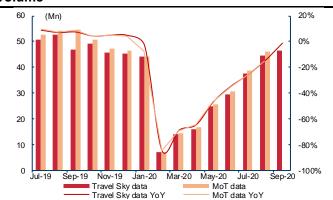
Domestic OTA recovery on track with effective prevention and policy support

Domestic OTA market has seen significant recovery thanks to Chinese government's effective epidemic prevention. The data from Travel Sky, MoT, and China Railway suggest that the domestic flights and railway transportation have recovered to over 90% and 80% of 2019 level as of Oct 2020. Average occupancy across 1-star to 5-star hotels also recovered to 33% in 2Q20 from the low point of 23% in 1Q20, according to the Ministry of Culture and Tourism. Market concern might lie in second wave of COVID-19 in winter, but we expect limited impact ahead given occasional cases.

The central and local governments also actively release policies to support the domestic OTA recovery. In Jul 2020, the Ministry of Culture and Tourism eased the restrictions on cross-provincial travel and raised the maximum tourist number at attractions from 30% of attractions' capacity to 50%. Before the National Day Golden Week, the maximum tourist number was further raised to 75%, and over 20 provinces offered vouchers and subsidies to travelers. Over 1,500 attractions had offered free-entry or discounts, further boosting the holiday travel demand.

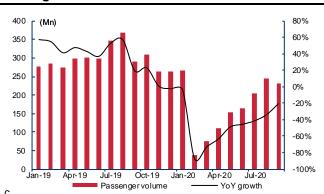
As a result, domestic travel recovery is well on track, led by solid short-haul activities, business travel and Golden Week momentum. TCOM delivered strong growth in Golden Week holiday, with domestic transportation/ hotel volume at double-digit YoY growth (vs. industry -21% YoY). According to MCT, traveler volume in 2020 Golden week has recovered to 79.0% of last year's level, and travel spending has recovered to 69.9%.

Figure 19: China's domestic civil aviation passenger volume



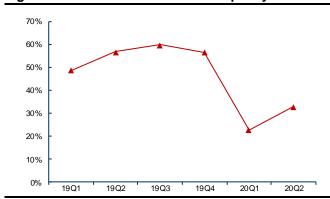
Source: Travel Sky, MoT

Figure 20: China's domestic railway transportation passenger volume



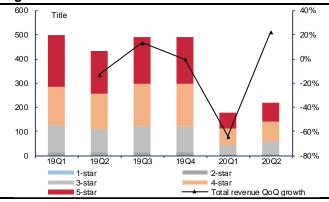
Source: China Railway

Figure 21: Domestic star hotel occupancy rate



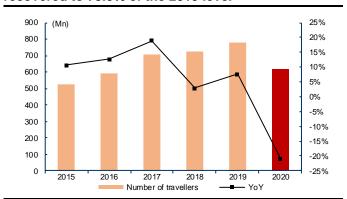
Source: Ministry of Culture and Tourism

Figure 22: Domestic star hotel revenue trend



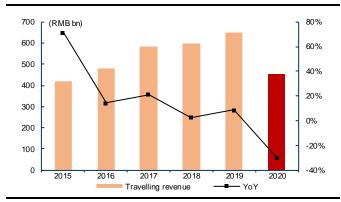
Source: Ministry of Culture and Tourism

Figure 23: "10.1" Golden Week traveller number recovered to 79.0% of the 2019 level



Source: Ministry of Culture and Tourism, CNTV Note: 2020 data is for period 1 Oct 2020 – 7 Oct 2020

Figure 24: "10.1" Golden Week traveller spending recovered to 69.9% of the 2019 level



Source: Ministry of Culture and Tourism, CNTV Note: 2020 data is for period 1 Oct 2020 – 7 Oct 2020

Figure 25: China's travel restrictions/restriction cancellation

Date	Regulation	Effect
26-Jan-2020	Urgent Notice on the Business Activity Suspension of Tourism Enterprises on the Prevention and Control of the Novel Coronavirus Epidemic <关于全力做好新型冠状病毒感染的肺炎疫情防控工作暂停旅游企业经营活动的紧急通知>	With immediate effect, national travel agencies and OTAs to suspend group travel and "air ticket + hotel" travel packages.
25-Feb-2020	Guidance for Epidemic Prevention during the Reopening of Tourist Attractions <旅游景区恢复开放疫情防控措施指南>	Tourist attractions in high-risk areas: suspended. Tourist attractions in moderate and low-risk areas: determined by the local government.
13-Apr-2020	Notice of the National Health Commission on Epidemic Prevention and Safe and Orderly Opening of Tourist Attractions <国家卫生健康委关于做好旅游景区疫情防控和安全有序开放工作的通知>	Tourist attractions should only reopen outdoors areas, and the indoor areas should temporarily remain close. Tourist attractions should maintain tourist traffic ≤ 30% of its approved capacity.
14-Jul-2020	Notice on Promoting Tourism Enterprises to Expand Work Resumption <关于推进旅游企业扩大复工复业有关事项的通知>	Resume cross-provincial group travelling and "air ticket + hotel" packages, except for high-risk areas. Outbound/international travelling remain suspended. Tourist attractions should maintain tourist traffic ≤ 50% of its approved capacity.
18-Sep-2020	Notice on the Opening of Tourist Attractions during the National Day and Mid-Autumn Festival in 2020 <关于做好 2020 年国庆节、中秋节假期旅游景区开放管理工作的通知>	Tourist attractions should maintain tourist traffic ≤ 75% of its approved capacity.

Source: Ministry of Culture and Tourism, CMBIS



Well-positioned to capture domestic market recovery

TCOM is well-positioned to capture the strong recovery momentum in domestic OTA market. Backed by its wide user coverage, TCOM can tap into the rising domestic travel demand, coupled with low-tier cities penetration. On the supply side, TCOM can leverage its well-established supply chain to continuously gain share.

TCOM also benefits from its strong presence in the corporate travel market, which is more resilient to COVID-19. Trustdata reported that only 61% of corporate travel was affected by the epidemic in Jan-Feb 2020, while 73% of self-guided tours and 83% of group tours were affected. According to the China Tourism Academy, corporate travel recovered faster than leisure travel. As such, TCOM's corporate travel saw strong recovery momentum in 2Q20, and mgmt. guided 15%-20% YoY decline for this segment in 4Q20E.

On top of that, we see high visibility for TCOM to capture the increasing high-end travel demand shifted from the outbound travel. Based on our cross-check, TCOM's mid-/highend hotel room nights accounted for around 40% of total room nights, higher than that of Meituan/ Tongcheng (< 30%). We expect TCOM to deliver above-industry hotel recovery, especially in mid-/high-end hotels (double-digit growth in Golden Week holiday).

Driven by the factors above, TCOM has witnessed decent recovery across product lines in domestic market. Its domestic air bookings achieved positive growth in Aug 2020, outpacing the industry average. Its domestic hotel room nights would fully recover in 4Q20E. Although ADR would still reduce by 10% YoY in 4Q20E, the gap tends to narrow sequentially. Short-haul activities recovered first, followed by cross-provincial long-haul travel, which has picked up substantially in May.

Figure 26: iResearch's forecast of corporate/leisure travel recovery trend, published in Mar 2020

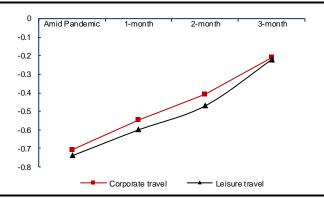
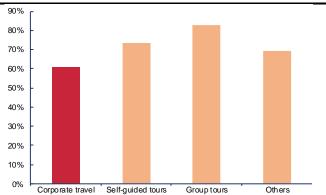


Figure 27: Pandemic's impact on different types of tours

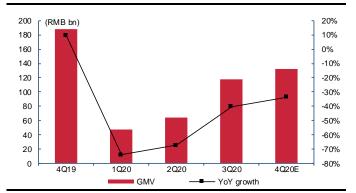


Source: iResearch

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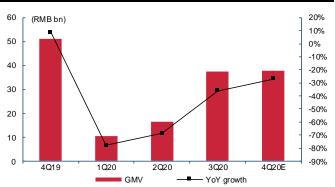
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Figure 28: Online transportation ticketing GMV estimates in China



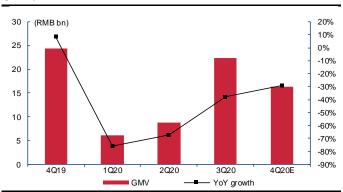
Source: Analysys

Figure 29: Online accommodation reservation GMV estimates in China



Source: Analysys

Figure 30: Online holiday products GMV estimates in China



Source: Analysys



Figure 31: Chinese OTA report for "10.1" Golden Week

i iguit 31. Oi	minese OTA report for 10.1 Golden week
Company	Performance during the 2020 "10.1" Golden Week
TCOM	 Transportation: flight grew 100%+ MoM, railway grew 300%+ MoM, bus grew 200%+ MoM, in terms of order volume Accommodation: pre-sale hotel GMV grew 100%+ MoM Attractions: ticket reservation order volume +100% YoY, car renting +50% YoY, private group travel +100% YoY
Tongcheng- eLong	 Transportation: +27% YoY Accommodation: +43% YoY
Meituan	 Accommodation: comparing the first four days of "10.1" Golden Week with the "5.1" Golden Week, hotel reservation grew 200%+, homestay +144%, in terms of order volume Attractions: daily admission recorded a new high of 5mn on 3 Oct 2020; ticket reservation order volume +61.4% YoY
Lvmama	 Attractions: comparing the first two days of "10.1" Golden Week with the Dragon Boat Festival, the consultation & order volume of red tourism grew 330%+; comparing with the 2019 "10.1" Golden Week, order volume of electronic audio/manual guided tour +35% YoY

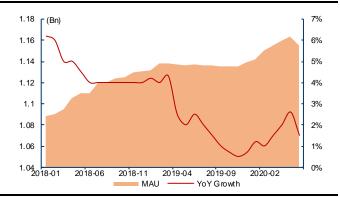
Source: Company data, CMBIS

Beneficiary of industry consolidation in post COVID-19 period

In the long run, we expect OTA market to benefit from structural change in the epidemic, with rising online penetration and consolidation. On the demand side, more customers have built the habit of fulfilling their needs online, especially in the lower-tier cities. On the supply side, attractions and suppliers are more willing to cooperate with OTA, given offline limitations. Smaller OTAs are facing challenges in soft volume and capital chain pressure. Therefore, we believe TCOM can strengthen its leadership in domestic market with its user and supply chain resources.

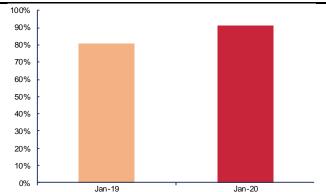
TCOM has deepened its collaboration with suppliers to capture the domestic recovery trend: 1) TCOM launched Fellow Project (同袍计划) in Feb 2020, offering RMB1bn of supporting fund and RMB10bn of small loans to its business partners. 2) TCOM launched the Renaissance V Project (复兴 V 计划) in Mar 2020 to rekindle customers' confidence in travel with RMB1bn funding. 3) TCOM's Executive Chairman, James Liang, had conducted 40 live streaming sessions to create RMB1.1bn GMV for high-end hotel promotion.

Figure 32: China's Mobile Internet MAU increased amid the pandemic



Source: Questmobile

Figure 33: Travel & transportation industry CR3 concentration rate increased YoY



Source: iResearch

Note: CR3 are Gaode Map, Baidu Map, and TCOM in both years; concentration rate = Top 3 monthly duration/ industry monthly duration

-50%

-55%

-60% -65%

-70% -75%

-80%

-85% -90%

Figure 34: YoY decrease of Chinese travel agency business in 1Q20

Domestic travel

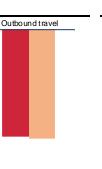
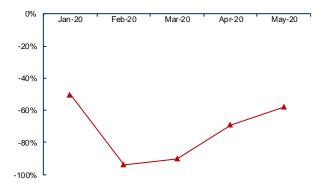


Figure 35: YoY decrease of Chinese share accommodation in Jan-May 2020



Source: Ministry of Culture and Tourism

■ Person times

Inbound travel

Source: Ministry of Culture and Tourism

Expecting domestic business to grow 8% YoY in FY21E (vs. FY19)

Person davs

TCOM delivered better-than-expected topline in all segments in 3Q20, with accommodation/ transportation/ packaged tour/ corporate travel/ others -40% /-49%/-80%/-16%/-31% YoY (vs. guidance of 40%-50%/ 50%-55%/80%-85%/20%-25% YoY decline).

We expect 4Q20E rev to drop 39% YoY, vs. guidance 37%-42% YoY decline, in which domestic business -10% YoY. By segment, accommodation/ transportation rev would see -27%/-50% YoY, in our estimates. For conservative estimates, we expect its domestic business rev to grow 8% in FY21E (vs. FY19), given potential risk from second wave of epidemic. In FY22E, we forecast TCOM to continuously gain share, with domestic rev up 11% (vs. FY19).



Stepping up lower-tier cities penetration for user expansion

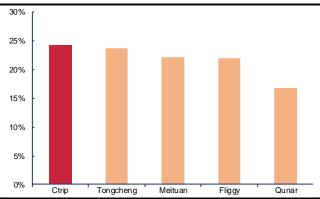
Pioneering high-end biz with more high-tier cities exposure

TCOM has first-mover advantage in high-end hotel market, as TCOM built its reputation of business travel in its call-centre era. Most travellers were business travellers during Chinese OTA's early years, and TCOM attracted them with its superior call centre service. According to TCOM, 90% of the orders from its seed customers were flights and hotels, and 63% of them were Shanghai residents.

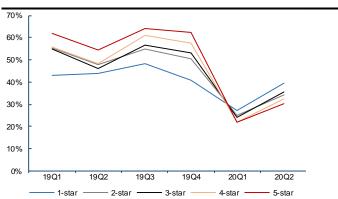
OTAs typically put priority on development of high-end hotels, with higher ADR, take rate and profitability. Mid-/High-end hotels contributed over 70% of total hotel market revenue, according to Analysys. On the supply side, high-end hotels value OTAs' ability to bring in stable sales and less sensitive to commission, since they need to maintain their price and membership structure. TCOM enjoys stronger user stickiness in accommodation reservation, with its long-established reputation in business travellers and mid-/high-end consumers.

The occupancy rate of high-end hotels dropped more during the epidemic, according to MCT. In response, TCOM launched "Boss Live Broadcasting", where the Chairman James Liang hosted weekly live streaming sessions to promote high-star hotel products. We believe live streaming initiatives can attract effective traffic, enhance hotel brand promotion, and strengthen mutual cooperation. As of 2Q20, the number of hotels designating TCOM as the preferred distributor increased by over 10% QoQ.

Figure 36: User stickiness of accommodation Figure 37: Occupancy of star hotels reservation business in 2019

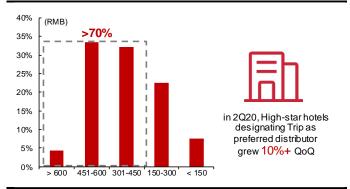


Source: Trustdata



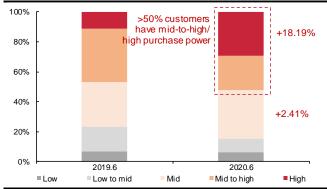
Source: Ministry of Culture and Tourism

Figure 38: Chinese hotel GMV structure by price in 2019-2020



Source: Analysys

Figure 39: Mid-/High-end consumers become key group of hotel market



Source: Analysys

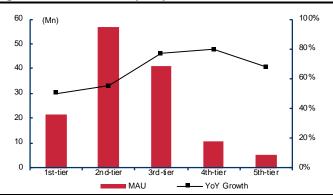


Initial fruits from lower-tier cities penetration

We believe lower-tier cities penetration and overseas expansion, will be TCOM's long-term growth engine. Given muted overseas business, mgmt. put priority on domestic share gain in 2021, especially in low-tier cities. We are bullish on low-tier cities momentum, given: 1) faster recovery with less limitation and imported cases; 2) still ample room for online penetration rate, e.g. hotel online penetration rate was only 20% in low-tier cities, far below high-tier cities and overseas market; and 3) higher potential backed by rising purchasing power and improving transportation infrastructure.

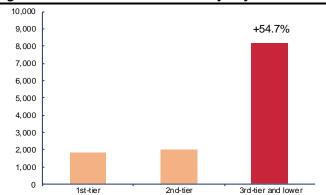
TCOM leveraged offline franchised network, cross-selling, and strategic partners to acquire users in lower-tier cities, and the efforts have born initial fruits. According to the Company, the number of low-star hotels under TCOM's brand grew c.50% YoY in 4Q19, and 60% of TCOM's new users in 2019 lived in tier-2 and tier-3 cities.

Figure 40: OTA MAU by city tier in Jun 2019



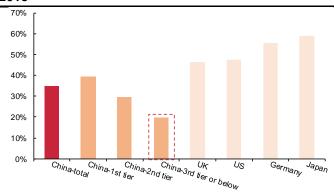
Source: Fastdata

Figure 41: Hotel reservation MAU by city tier in 2019



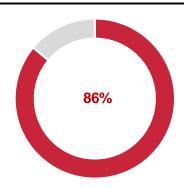
Source: Fastdata

Figure 42: Hotel online penetration rate comparison in 2018



Source: Euromonitor International, iResearch

Figure 43: TCOM's offline store coverage of prefecture-level cities in 2019



Source: China Tourism Academy

Effective user expansion through offline synergies and cross-selling

TCOM leverages its multiple channels to achieve effective user acquisition and TAM expansion. At the end of 2019, TCOM had been running nearly 8,000 offline stores, covering over 290 prefecture-level cities and over 500 county-level cities. The offline stores enhance TCOM's brand awareness and help TCOM to tap into lower-tier city users, with lower traffic acquisition cost.



Figure 44: TCOM's offline brand stores in 2019

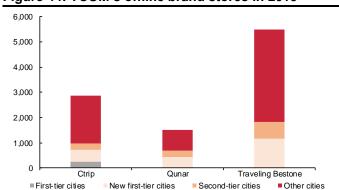
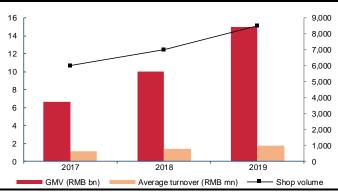


Figure 45: TCOM offline store expansion



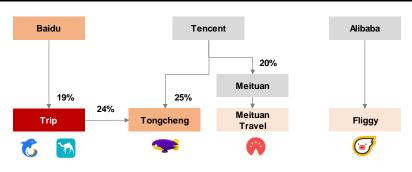
Source: Company data

Source: Company data

Apart from offline synergies, we expect TCOM to continuously unlock cross-selling effect, to redirect traffic to accommodation reservation services from transportation. As of Nov 2019, the transportation order volume on TCOM reached 1bn, and 31% of air ticketing users and 22% of railway ticket users had a clear demand for accommodation reservations, according to the Company. TCOM collaborated with 46,000 hotels (c.50% of which were 3-star to 5-star) to offer discounts and ancillary services to its transportation ticketing users. According to the Company, 10mn users can benefit from RMB1.3bn accommodation reservation discount annually on average.

TCOM also leverages its collaboration with strategic partners. TCOM is backed by Baidu, with a 19% stake investment from the search engine giant. In Apr 2020, Ocean Link Partners (鸡翎投资, co-founded by TCOM's James Liang) participated in the privatization of 58.com. The privatization was approved in Sep 2020, and we expect TCOM to benefit from 58.com's abundant traffic from local life services and increase its presence in lower-tier cities. Besides, TCOM also signed a strategic cooperation agreement with JD in Aug 2020, which is beneficial for TCOM to attract more high-income users.

Figure 46: TCOM's collaboration in OTA market



Source: Company data



Higher TAM and margin for overseas tourism, despite short term epidemic pressure

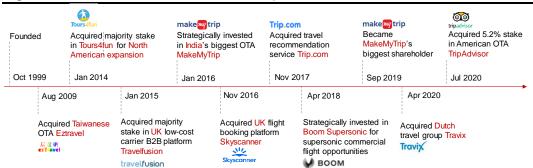
Fully fledged overseas business portfolio for international travel

TCOM is a pioneer OTA in China to explore beyond the domestic market. The Company acquired Skyscanner, a leading global travel search site, in Dec 2016. In Sep 2019, TCOM acquired a controlling interest in MakeMyTrip, a company with a 63% share of the India OTA market. TCOM rebranded itself from Ctrip to Trip.com and announced the G2 strategy (Great Quality and Globalization) in 2019.

Skyscanner operates individually from Ctrip and Qunar, and TCOM's inner synergy has driven its overseas business to grow rapidly. At the end of 2019, TCOM has established a presence in 27 markets and acquired the air ticket agency qualification in 11 markets. The Company built relationships with over 300 domestic flight service suppliers and over 100 international flight service suppliers in 46 countries. TCOM's international air ticketing had achieved positive growth for 12 consecutive quarters in 2019, and Skyscanner contributed to 11% of TCOM's air ticketing revenue in 3Q19.

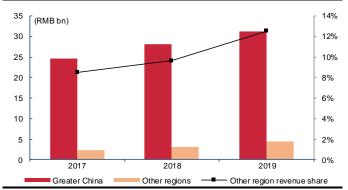
TCOM's overseas business has expanded rapidly through organic growth and M&A. TCOM generated 35-40% of revenue in its outbound and overseas business in 2Q19, according to the Company. As of Oct 2019, TCOM reported having over 100mn overseas users (c. 25% of its total users) in more than 200 countries and regions. TCOM targeted its own international revenue (excl. Skyscanner) to contribute 40-50% of total revenue in the long run.

Figure 47: TCOM's timeline of overseas expansion



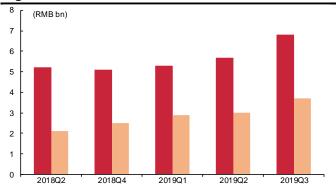
Source: Company website

Figure 48: TCOM revenue mix by region



Source: Company data

Figure 49: TCOM's domestic and overseas revenue



Source: Company data



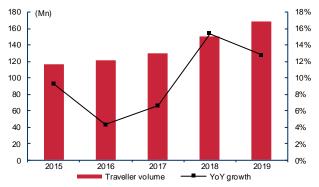
Short-term headwinds from COVID-19

TCOM's outbound travel is suffering short-term headwinds from COVID-19, as many regions and countries are under travel restrictions. Although Macau has reopened the border, the positive impact is limited because Chinese travelers typically put Macau and Hong Kong in a packaged deal, and travelling to the latter remains restricted. As of 2Q20, TCOM reported that this segment remained largely subdued, despite the gradual recovery from the April lows.

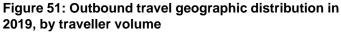
We believe the short-term overseas headwinds have already been priced in, and the long-term prospects for China's outbound travel is promising. China's outbound travel industry was prosperous before the pandemic. UNWTO ranked China as the largest tourism outbound market in terms of traveler volume and expenditure in 2018, and Analysys estimated that China's outbound travel had double-digit growth in 2018 and 2019. Some countries and regions are carefully reopening borders, and there is faster-than-expected vaccine progress.

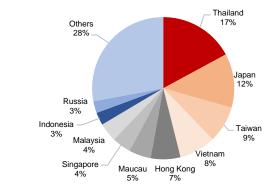
TCOM has taken active measures to soften the blow from the dampened international travel. The Company shifts its short-term focus to the domestic market, transferring majority of its international business staff into domestic business to optimize employee structure. TCOM also leveraged its experience in China's recovery to launch the live streaming "Travel On" Campaign to the SEA market and extended its Renaissance V Project to overseas. TCOM would cooperate with 33,000 hotels in over 180 countries and offer an exclusive 60% discount.

Figure 50: Pre-pandemic outbound travelling trend in China



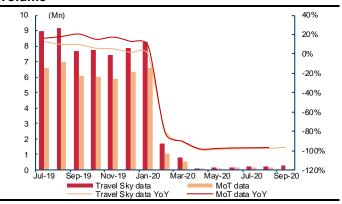
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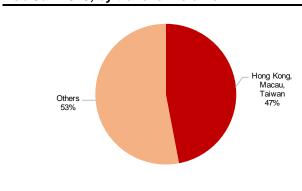
Source: Ministry of Culture and Tourism

volume



Source: Travel Sky, MoT

Figure 52: China's outbound civil aviation passenger Figure 53: Outbound travel geographic distribution in Feb-Jun 2020, by traveller volume



Source: China Tourism Academy



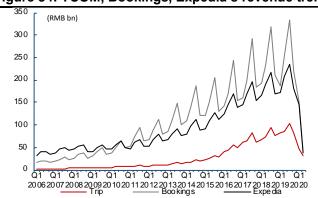
Expecting TAM expansion and margin improvement in the long run

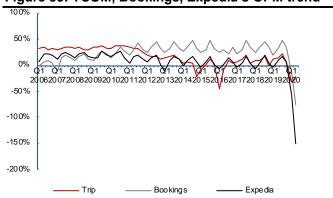
In the long run, we expect TCOM to expand its overseas business, driving up TAM and margin. Outbound contributed 35-40% of total rev, but with >50% of total OP in 2019. In 2018 and 2019, TCOM has been the largest OTA worldwide in terms of GMV. TCOM's revenue growth rate in 2019 was 19%, higher than Booking's 4% and Expedia's 11%. However, the Company's revenue still lagged behind Bookings and Expedia because the domestic OTA commission rate is much lower.

During the epidemic, TCOM has shifted its focus back to the domestic market and the Company's revenue decreased less than Bookings and Expedia with the effective containment in China. We expect TCOM to continue its overseas expansion once overseas epidemic is in clear recovery pace or vaccine is promoted.

Compared to Bookings, TCOM's OPM has been lower for nearly a decade due to the different operating environments. We believe TCOM has ample room to increase its operating margin after temporary epidemic headwinds, based on 1) rational and moderate subsidies between Chinese OTAs; 2) increasing market consolidation; 3) TCOM's improving operating leverage, cross-selling, and take rate; 4) TCOM's expansion to overseas market with a higher OPM. The Company has reported to target non-GAAP OPM at 20%+ in the long term.

Figure 54: TCOM, Bookings, Expedia's revenue trend Figure 55: TCOM, Bookings, Expedia's OPM trend





Source: Company data

Source: Company data, CMBIS estimates

We expect TCOM's international business still at low contribution in FY21E, and to full recover in FY22E (vs. FY19). Mgmt are super conservative on 2021 overseas outlook (near zero), given unstable net adds cases in second wave of COVID-19. They do not expect clear recovery signal until at least 2H21E. Accordingly, we forecast TCOM's international business at 2% rev contribution in FY21E. We think market has well anticipated this low expectation, and any vaccine progress or travel restrictions open would unlock its valuation. With 100% recovery assumption in FY22E (vs. FY19), we estimate its non-GAAP OPM will be back to 20% in FY22E.



Financial Analysis

Revenue Breakdown

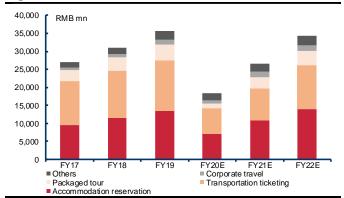
We forecast TCOM revenue to grow at 44%/47% YoY in FY21/22E, after 48% YoY decline in FY20E for COVID-19 drag. Accommodation reservation will become the largest revenue contributor in the long run, followed by transportation ticketing. By segment, we expect accommodation, transportation, packaged tour, corporate travel and others revenue to grow at CAGR of 45%/44%/75%/37%/15% in FY20-22E.

Key topline drivers come from:

- 1) Accommodation: forecasting 45%/41% rev/GMV CAGR in FY20-22E, mainly supported by domestic normalization, deeper penetration into low-tier cities and overseas gradual recovery. Domestic room nights would see 33% YoY growth in FY21E, with rising ADR and stable take rate. We expect low-end hotels in 2021 to surpass 2019 level, with faster recovery in low-tier cities.
- 2) **Transportation:** 44% rev CAGR in FY20-22E, in which air ticketing recovered better than ground transportation.

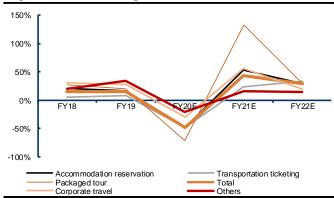
By markets, we expect international business to contribute 2% of total rev in FY21E, and see full recovery in FY22E, with gradual pick up from 2H21E. Domestic market has seen solid recovery, despite recent occasional cases. We expect domestic business to grow 8%/11% in FY21/22E (vs. FY19). In the long run, we expect its enhanced recommendation, big data analytics and livestreaming initiatives to stimulate travel sentiment.

Figure 56: Revenue estimates



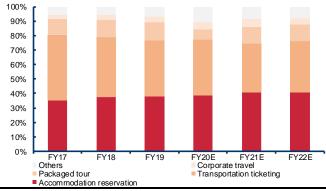
Source: Company data, CMBIS estimates

Figure 57: Revenue growth breakdown



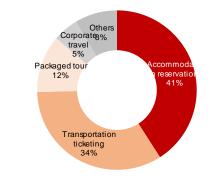
Source: Company data, CMBIS estimates

Figure 58: Revenue breakdown



Source: Company data, CMBIS estimates

Figure 59: FY21E revenue breakdown



Source: Company data, CMBIS estimates



	Figure 60:	Revenue	driver	estimates
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Gross revenue (RMB mn, Dec-YE)	FY17	FY18	FY19	FY20E	FY21E	FY22E
Accommodation reservation	9,517	11,580	13,514	7,068	10,191	14,942
Transportation ticketing	12,221	12,947	13,952	7,174	7,977	14,858
Packaged tour	2,970	3,772	4,534	1,323	2,255	4,059
Corporate travel	45	981	1,255	876	1,367	1,640
Others	1,515	1,824	2,461	1,967	2,279	2,621
Total	26,977	31,104	35,716	18,409	24,069	38,121
% YoY		FY18	FY19	FY20E	FY21E	FY22E
Accommodation reservation		22%	17%	-48%	44%	47%
Transportation ticketing		6%	8%	-49%	11%	86%
Packaged tour		27%	20%	-71%	70%	80%
Corporate travel		2081%	28%	-30%	56%	20%
Others		20%	35%	-20%	16%	15%
Total		15%	15%	-48%	31%	58%
% of revenue contribution	FY17	FY18	FY19	FY20E	FY21E	FY22E
Accommodation reservation	35%	37%	38%	38%	42%	39%
Transportation ticketing	45%	42%	39%	39%	33%	39%
Packaged tour	11%	12%	13%	7%	9%	11%
Corporate travel	0%	3%	4%	5%	6%	4%
Others	6%	6%	7%	11%	9%	7%
Total	100%	100%	100%	100%	100%	100%

Source: Company data, CMBIS estimates



Income Statement

TCOM will put priority on domestic share gains and investment in 2021, and deliver decent margin in the long run, in our view. We expect its non-GAAP OPM to pick up at 8% in FY21, and recover to 20% in FY22E.

We expect gross margin at 77%/79% in FY21/22E, and forecast opex ratio to decrease to 71%/59% in FY21/22E from 75% in FY20E, attributable to 1) topline recovery; 2) enhanced productivity and operating leverage in R&D, G&A; and 3) efficient marketing strategy under relatively healthy competitive landscape.

As a result, we forecast its adj. net profit to reach RMB1,984mn/RMB7,434mn in FY21/22E, with adj. net margin up to 8%/20% in FY21/22E. Our FY21E topline/bottom line forecasts are 11%/47% below consensus for super conservative overseas estimates, while FY22E forecasts are higher than consensus for our confidence on its domestic double-digit growth and overseas full recovery (vs. FY19).

Figure 61: Income statement

RMB mn, Dec-YE	FY17	FY18	FY19	FY20E	FY21E	FY22E
Net revenue	26,780	30,965	35,666	18,395	24,037	38,070
Cost of revenue	(4,678)	(6,324)	(7,372)	(4,271)	(5,594)	(7,787)
Gross profit	22,101	24,641	28,294	14,124	18,443	30,283
Selling and distribution expenses	(8,108)	(9,440)	(9,151)	(4,363)	(7,211)	(10,050)
Administrative expenses	(1,987)	(2,203)	(2,638)	(2,897)	(2,404)	(2,551)
R&D	(7,246)	(8,686)	(9,751)	(6,516)	(7,451)	(10,012)
Operationg (loss)/profit	2,926	2,605	5,040	(1,584)	(197)	5,195
Other expenses	580	(684)	4,047	(600)	654	944
(Loss)/profit before income tax	3,506	1,921	9,087	(2,183)	457	6,139
Equity in income of affiliates	(65)	(32)	(347)	(2,053)	69	73
Income taxes (expense)/credit	(1,281)	(793)	(1,742)	(334)	(91)	(1,228)
(Loss)/profit for the year	2,142	1,112	7,011	(4,592)	411	4,959
Adj. net profit	3,976	5,480	6,527	(1,794)	1,984	7,434
Margin Analysis						
Gross margin	83%	80%	79%	77%	77%	80%
Operating margin	11%	8%	14%	-9%	-1%	14%
Adj. net margin	15%	18%	18%	-10%	8%	20%
Growth Analysis						
Revenue		16%	15%	-48%	31%	58%
Gross profit		11%	15%	-50%	31%	64%
Operating profit		-11%	93%	NA	NA	NA
Adj. net profit		38%	19%	NA	NA	275%

Source: Company data, CMBIS estimates

Figure 62: CMBIS estimates vs consensus

		CMBIS		(Consensus			Diff (%)	
RMB mn, Dec-YE	FY20E	FY21E	FY22E	FY20E	FY21E	FY22E	FY20E	FY21E	FY22E
Revenue	18,395	24,037	38,070	18,274	26,930	36,671	0.7%	-10.7%	3.8%
Gross Profit	14,124	18,443	30,283	14,022	21,143	29,008	0.7%	-12.8%	4.4%
Operating Profit	(1,584)	(197)	5,195	(204)	3,210	6,884	677.0%	-106.1%	-24.5%
Adj. net profit	(1,794)	1,984	7,434	(1,861)	3,760	6,793	-3.6%	-47.2%	9.4%
EPS (RMB)	(2.64)	2.89	12.11	(3.30)	5.97	10.11	-19.9%	-51.6%	19.8%
Gross Margin	76.8%	76.7%	79.5%	76.7%	78.5%	79.1%	+0.0ppts	-1.8ppts	+0.4ppts
Operating Margin	-8.6%	-0.8%	13.6%	-1.1%	11.9%	18.8%	-7.5ppts	-12.7ppts	-5.1ppts
Net Margin	-9.8%	8.3%	19.5%	-10.2%	14.0%	18.5%	+0.4ppts	-5.7ppts	+1.0ppts

Source: Company data, Bloomberg, CMBIS estimates



Balance Sheet

Healthy balance sheet with net cash position in FY20/21/22E

According to our estimates of profit before taxation and change in working capital, TCOM has strong operating cash inflow in supporting CAPEX in the next three years, despite net loss position in FY20E for COVID-19. Therefore, we believe TCOM can stay in net cash position in FY20/21/22E. We expect TCOM to hold RMB11.5bn/RMB14.3bn cash and cash equivalent as of 31 Dec of 2020E and 2021E.

Figure 63: Balance Sheet

RMB mn, Dec-YE	FY17	FY18	FY19	FY20E	FY21E	FY22E
Non-current assets	102,822	106,436	132,214	129,953	130,111	130,765
Fixed asset	5,713	5,966	6,226	6,270	6,573	7,318
Long-term investments	25,574	26,874	51,278	49,225	49,294	49,367
Intangible assets	69,996	71,749	71,481	71,229	71,015	70,851
Others	1,539	1,847	3,229	3,229	3,229	3,229
Current assets	59,418	79,394	67,955	51,015	56,636	71,958
Cash	18,243	21,530	19,923	11,509	14,263	22,285
Restricted cash	1,749	4,244	1,824	1,824	1,824	1,824
Short-term investments	28,130	36,753	23,058	23,058	23,058	23,058
Account receivable	4,749	5,668	7,661	3,949	5,163	8,177
Others	6,547	11,199	15,489	10,675	12,328	16,614
Current liabilities	42,162	68,784	69,182	52,619	56,390	64,907
Trade payable	7,459	11,714	12,294	7,021	9,196	11,734
Salary and welfare payables	3,465	3,694	4,829	3,088	3,413	4,523
Accrued liabilities	610	528	478	454	415	360
Short-term borrowings	16,316	36,011	30,516	30,516	30,516	30,516
Others	14,312	16,837	21,065	11,540	12,850	17,775
Non-current liabilities	33,463	28,313	25,284	25,284	25,284	25,284
Long-term debt	29,220	24,146	19,537	19,537	19,537	19,537
Others	4,243	4,167	5,747	5,747	5,747	5,747
MI	1,779	2,018	2,261	2,283	2,307	2,331
Total Equity	86,615	88,733	105,703	103,052	105,060	112,519
Shareholders' equity	84,836	86,715	103,442	100,769	102,753	110,187

Source: Company data, CMBIS estimates

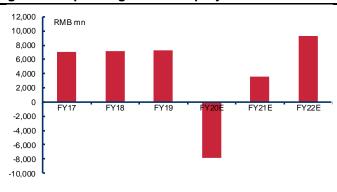


Cash Flow and Working Capital

Operating cash flow to pick up with travel recovery in post COVID-10 period

TCOM's operating cash flow was negative in FY20E for epidemic drag, but would turn positive since FY21E with domestic normalization and overseas gradual recovery. Leveraging its advantage of huge user base, supply chain and rich overseas operation experience, we expect TCOM to maintain its strong operating cash inflow trend and record RMB3.6bn / RMB9.4bn of operating cash inflow in FY21/22E, respectively.

Figure 64: Operating cash flow projections



Source: Company data, CMBIS estimates

Figure 65: Cash flow and working capital analysis

RMB mn, Dec-YE	FY17	FY18	FY19	FY20E	FY21E	FY22E
Cash Flow						
Operating cash flow	7,069	7,115	7,333	(7,862)	3,597	9,356
CAPEX	(471)	(673)	(823)	(552)	(842)	(1,334)
Others	(14,780)	(13,405)	(1,590)	0	0	(0)
Investing cash flow	(15,251)	(14,078)	(2,413)	(552)	(842)	(1,334)
Proceeds from share issuance	732	677	467	0	0	0
Others	7,287	11,249	(9,723)	0	0	0
Financing cash flow	8,019	11,926	(9,256)	0	0	0
Cash at period end	18,224	25,774	21,747	13,333	16,087	24,109

Source: Company data, CMBIS estimates



Valuation

Investment Thesis

We initiate BUY with SOTP-based TP of **US\$45**, implying **24**x FY22E P/E. We keep confident on TCOM's recovery, and see high visibility for TCOM to continuously strengthen its leadership. TCOM's positive price drivers and catalysts originate from: 1) potential solid quarter result; 2) vaccine progress; 3) international gradual recovery; 4) lower-tier cities penetration and 5) mid-/high-end hotels momentum.

Initiate with BUY

We use SOTP valuation as our primary method, by combining its core OTA business and investments. Taking industry multiple as reference, we apply 23x FY22E P/E to its core OTA business, and mkt cap to its investment portfolio, yielding TP of US\$45.

Our SOTP-based multiple of **24x** FY22E P/E, is in line with industry average. We think our targeted multiple is not demanding, since 1) major overseas OTA comps (e.g. Booking, Expedia, Webjet, Tripadvisor) trade at 27x FY22E P/E, even still under global COVID-19 pressure and uncertain recovery pace; 2) any vaccine progress or international recovery could unlock its profitability and valuation, since we made the super conservative estimates of zero international business and moderate domestic recovery in 2021 (+8% from 2019).

Apart from international recovery pace, key market concern might lie in the competition pressure from Meituan, Tongcheng-elong and margin visibility. We keep confident on its margin outlook (targeting non-GAAP OPM at 20%) in the long run, despite investment in marketing, supply chain enhancement, and low-tier cities penetration in 2021. Regarding the competition from Meituan/Tongcheng-elong, we think TCOM has exceled itself in well-established supply chain network, huge user base, high-end hotel advantages and algorithm optimization.

Figure 66: SOTP valuation

Business (US\$ mn)	'22E Adj. net profit N	lethodology	Multiple	Valuation	Stakes	Value
Core business	1138.4	P/E	23.0x	26,184.2	100%	26,184.2
Investment porfolio		Mkt cap				
Tongcheng-Elong Holdings				4,175.3	26.3%	1,099.8
MakeMyTrip				2,795.8	49.0%	1,370.0
China Eastern Airlines				11,930.2	3.0%	354.7
Tuniu				225.0	3.4%	7.7
Huazhu				15,298.0	7.4%	1,132.1
TripAdvisor				3,675.6	5.7%	209.5
Enterprise Value						30,357.8
(+) Net Cash						219.4
Equity Value						30,577.3
Diluted Shares Outstanding (mn)						680.0
Price Target (US\$)						45.0

Source: CMBIS estimates



Figure 67: Peers valuation

Company	Ticker	Mkt cap	Currency	Price		PE			PS		E۱	V/EBITDA	V.	FY0-2 EPS
		(USD mn)			FY0	FY1	FY2	FY0	FY1	FY2	FY0	FY1	FY2	CAGR
China Internet giants	i .													
Tencent	700 HK	720,939	CNY	583	38.4	30.7	25.4	9.8	7.9	6.6	27.0	22.4	18.6	23%
Alibaba	BABA US	708,579	CNY	262	25.6	21.1	17.2	6.6	5.1	4.2	20.7	16.3	13.4	22%
Meituan	3690 HK	216,285	CNY	285	240.1	99.1	53.1	12.4	8.2	6.1	153.2	71.3	41.1	113%
Average					101.3	50.3	31.9	9.6	7.1	5.7	67.0	36.7	24.4	52%
OTA														
Ctrip	TCOM US	20,840	CNY	35	na	38.4	22.7	7.4	5.1	3.7	795.0	40.0	20.7	na
Tongcheng-elong	780 HK	4,175	CNY	15	27.4	14.4	11.5	4.5	3.1	2.5	17.5	9.4	7.3	55%
Tuniu	TOUR US	225	CNY	2	na	na	na	na	na	na	na	na	na	na
Booking	BKNG US	85,952	USD	2,099	918.9	36.8	20.8	12.8	8.4	6.0	96.4	24.2	14.9	564%
Expedia	EXPE US	17,680	USD	125	na	156.8	18.6	3.3	2.2	1.7	na	19.0	10.8	na
Webjet	WEB AU	1,323	AUD	5	70.0	na	41.2	6.0	14.8	6.0	32.5	na	19.9	na
TripAdvisor	TRIP US	3,675	USD	27	na	59.1	22.0	6.2	3.8	2.9	na	18.1	10.6	na
Average					338.8	61.1	22.8	6.7	6.2	3.8	235.4	22.1	14.1	309%
Travel agency														
UTour	002707 CH	855	CNY	6.2	na	78.0	33.7	2.3	0.7	0.4	na	23.1	18.3	na
Tempus Global	300178 CH	452	CNY	4.8	8.1	6.3	na	na	na	na	na	na	na	na
Zhangjiajie Tourism	000430 CH	314	CNY	5.1	na	na	na	na	na	na	na	na	na	na
Changbai Mountain	603099 CH	352	CNY	8.6	na	na	na	na	na	na	na	na	na	na
Average	•	•			8.1	42.1	33.7	2.3	0.7	0.4	na	23.1	18.3	na
Total Average					189.8	55.8	27.0	7.1	6.0	4.1	57.9	25.5	17.2	155%

Source: Bloomberg

Note: Data updated by 17 Dec 2020

Key Investment Risks

Key investment risks may derive from: 1) intensified competition landscape; 2) slower recovery of domestic OTA under occasional COVID-19 cases; 3) uncertainty in overseas epidemic; 4) regulation uncertainty (e.g. Anti-trust law).



Financial Summary

Income statement						Cash flow summary						
YE 31 Dec (RMB mn)	FY18A	FY19A	FY20E	FY21E	FY22E	YE 31 Dec (RMB mn)	FY18A	FY	′19A	FY20E	FY21E	FY22E
Gross Revenue	31,104	35,716	18,409	24,069	38,121	Net income	1,096	6	,998	(4,570)	435	4,984
Accommodation	11,580	13,514	7,068	10,191	14,942	D&A	982	1	,450	760	754	753
Transportation ticketing	12,947	13,952	7,174	7,977	14,858	Change in WC	2,123		282	(8,037)	903	1,217
Packaged tour	3,772	4,534	1,323	2,255	4,059	Others	2,914	(1,	397)	3,985	1,504	2,402
Corporate travel	981	1,255	876	1,367	1,640	Operating CF	7,115	7	,333	(7,862)	3,597	9,356
Others	1,824	2,461	1,967	2,279	2,621							
Net revenue	30,965	35,666	18,395	24,037	38,070	Capex	(673)	(823)	(552)	(842)	(1,334)
						Change in restricted ST investment	(8,811)	15	,011	-	-	-
COGS	(6,324)	(7,372)	(4,271)	(5,594)	(7,787)	Others	(4,594)	(16,	601)	0	-	(0)
Gross profit	24,641	28,294	14,124	18,443	30,283	Investing CF	(14,078)	(2,	413)	(552)	(842)	(1,334)
S&M	(9,440)	(9,151)	(4,363)	(7,211)	(10,050)	_						
Admin.Exp.	(2,203)	(2,638)	(2,897)	(2,404)	(2,551)	Equity raised	677		467	-	-	-
R&D	(8,686)	(9,751)	(6,516)	(7,451)	(10,012)	Change of Debts	14,741	2	,067	-	-	-
SBC	(1,707)			(1,573)	(2,475)	Cash from CB raised	(3,297)	(10,	048)	-	-	-
Operating profit	2,605	5,040	(1,584)	(197)	5,195	Others	(195)	(1,	742)	-	-	-
			, ,	` ,		Financing CF	11,926	(9,	256)	-	-	-
Other income/(exp), net	(684)	4,047	(600)	654	944	•		•	•			
Pre-tax Income	1,921	9,087	(2,183)	457	6,139	Net change in cash	5,782	(4,	027)	(8,414)	2,754	8,021
Equity in income of affiliates	(32)	(347)			73	Cash (beg of yr)	19,992	25	,774	21,747	13,333	16,087
Income Tax	(793)	(1,742)	(334)	(91)	(1,228)	FX	819		309	-	-	-
Net profit	1,112	7,011	(4,592)	411	4,959	Cash (end of yr)	25,774	21	,747	13,333	16,087	24,109
Adj. net profit	5,480	6,527			7,434							
Balance sheet						Key ratios						
YE 31 Dec (RMB mn)	FY18A	FY19A	FY20E	FY21E	FY22E	YE 31 Dec	FY1	8A	FY19A	FY20E	FY21E	FY22E
Non-current assets	106.436	132,214	129.953	130.111	130,765	Sales mix (%)				-		
Fixed asset	5,966	6,226	6,270	6,573	7,318	Accommodation reservation	n 3 ⁻	7.2	37.8	38.4	42.3	39.2
Long-term investments	26,874	51,278	49,225	49,294	49,367	Transportation ticketing		1.6	39.1	39.0	33.1	39.0
Intangible assets	71,749	71,481	71,229	71,015	70,851	Packaged tour		2.1	12.7	7.2	9.4	10.6
Others	1,847	3,229	3,229	3,229	3,229	Corporate travel		3.2	3.5	4.8	5.7	4.3
C.I.I.O.I.O	.,0	0,220	0,220	0,220	0,220	Others		5.9	6.9	10.7	9.5	6.9
Current assets	79,394	67,955	51,015	56,636	71,958	Total	10		100.0	100.0	100.0	100.0
Cash	21,530	19,923	11,509	14,263	22,285							
Restricted cash	4,244	1,824	1,824	1,824	1,824	Growth rate (%)						
Short-term investments	36,753	23,058	23,058	23,058	23,058	Revenue	14	5.6	15.2	(48.4)	30.7	58.4
Account receivable	5,668	7,661	3,949	5,163	8,177	Gross profit		1.5	14.8	(50.1)	30.6	64.2
Others	11,199	15,489	10,675	12,328	16,614	EBIT	(11		93.5	(30.1) NA	NA	NA
Outers	11,139	15,469	10,073	12,320	10,014	Adj. net profit		.u) 7.8	19.1	NA NA	NA NA	274.7
Current liabilities	68,784	69,182	52,619	56,390	64,907	ոսյ. петргоп	3	1.0	19.1	INA	INA	214.1
Trade payable	11,714	12,294	7,021	9,196	11,734	P&L ratios (%)						
Salary and welfare	3,694	4,829	3,088	3,413	4,523	Operating margin		8.4	14.1	(8.6)	(0.8)	13.6
Dalary and Wellare	3,094	4,029	3,000	3,413	4,523	Operating margin	•	0.4	14.1	(0.0)	(0.0)	13.0

Source: Company data, CMBIS estimates

528

36,011

16,837

28,313

24,146

4,167

2,018

478

30,516

21,065

25,284

19.537

5,747

2,261

454

30,516

11,540

25,284

19.537

5,747

2,283

88,733 105,703 103,052 105,060 112,519

86,715 103,442 100,769 102,753 110,187

415

30,516

12,850

25,284

19.537

5,747

2,307

360

30,516

17,775

25,284

19.537

5,747

2,331

Pre-tax margin

Adj. net margin

Returns (%)

ROE

ROA

Per share

EPS (RMB)

DPS (RMB)

BVPS (RMB)

Effective tax rate

6.2

17.7

(2.6)

2.2

2.9

9.22

0.00

45.42

25.5

18.3

(4.9)

8.6

3.3

10.75

0.00

33.88

(11.9)

(9.8)

(1.8)

-2.1

(1.0)

(2.64)

0.00

19.61

1.9

8.3

0.4

1.1

2.89

0.00

23.42

(0.4)

16.1

19.5

(3.2)

5.5

3.7

12.11

0.00

34.93

payables Accrued liabilities

Others

Others

Total Equity

MI

Short-term borrowings

Non-current liabilities

Shareholders' equity

Long-term debt



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